Dartington+ – FAQ

What is Dartington+?

Dartington+ is Dartington Trust's new membership scheme, launched on **1 September 2026** alongside a new digital membership experience.

There are two membership options:

Dartington+ – free membership with access to membership Perks and Offers, and access to a range of separately priced optional Extras.

Dartington+ More – £30 per year, with additional membership Perks and Offers, and access to a range of separately priced optional Extras.

The new scheme is based on **one person, one membership** and is hosted through **Oh My World**.

What is Oh My World?

Oh My World is the app that hosts Dartington membership. The app is owned by the Dartington Trust.

Members use the **Oh My World app** to access their digital membership and membership Perks.

Can I join now?

Yes.

The new membership scheme is now live. You can enrol through the Oh My World app.

Please note that the first time you access the app **you need to register** before you are able to pay for membership and/or parking.

When you enrol, you will see the membership options, Perks, price and payment arrangements, together with any separately priced Extras. You will need to actively confirm your choices.

Will I have to pay anything when I enrol?

If you choose Dartington+, there is no membership charge.

If you choose Dartington+ More or any separately priced Extras, you will see the relevant price and payment arrangements before confirming your choice.

No paid membership or Extra will be added automatically.

What is Dartington+ More?

Dartington+ More costs **£30 per year**.

It includes additional membership Perks and gives members access to more optional Extras.

What are Perks?

Perks are the benefits included with your membership.

Both Dartington+ and Dartington+ More have membership Perks.

What are Offers?

Offers are timely, personal opportunities available to members.

Unlike Perks, which form part of your membership, Offers can change regularly and may be linked to particular events, activities, seasons or other opportunities.

What are Extras?

Extras are optional, separately priced purchases.

They are not included in the membership price.

Can I purchase a parking permit?

Yes, if you are a Dartington+ More member.

An annual parking permit is a separately priced Extra costing **£60 per car per year**, with up to **two cars registered at the same address**.

Parking is optional and must be actively selected and purchased. It will not be added automatically.

How do I purchase a parking permit?

Once you have **Dartington+ More** membership, open **Extras** in the Oh My World app and select parking.

You will need to enter your vehicle registration and complete payment before the permit can be activated.

For full step-by-step instructions on purchasing and activating a parking permit, please see the **Parking Purchase Guide** on the web page here: Membership

Please note that after payment, the parking provider needs to activate your vehicle. This can take up to 24 hours, so you should not rely on the permit until the Parking icon in the app shows as active.

What happens to the old membership scheme?

The existing membership scheme closed to new sales and renewals on 13 August 2026.

I am already a Dartington member. What happens to my existing membership?

If you are an existing member, **your current membership continues until its existing expiry date**.

You can continue to use your existing membership and its current entitlements until then.

Please see Existing Member FAQs for more information about moving to the new membership scheme.

Will I automatically become a paid member?

No. You will actively choose whether you want Dartington+ or Dartington+ More.

The same applies to parking and any other separately priced Extras.

What if I don't have a smartphone?

You can still purchase **Dartington+ More and eligible Extras**, including parking, in person or via a web link. Please email membership@dartington.org for further information.

You will need a valid email address.

You will, however, need to access Oh My World to use your digital membership and access your membership Perks.

What if I need help with the digital process?

An assisted route will be available for anyone who needs help completing the membership process.

Please email membership@dartington.org.

What happens if I change my mind?

New applicants will have a clear right to cancel and receive a refund for **14 days following activation**.

How do I join?

Download the Oh My World app from the app store via your mobile phone.

The first time you access the app **you need to register** before you are able to pay for membership and/or parking.

You will be able to choose between Dartington+ and Dartington+ More and will be shown the relevant Perks, price and payment arrangements before confirming your choice. You can view the Perks here: Membership

Any Extras, including parking, must be actively selected and purchased. Nothing paid for will be added automatically.

Dartington+ More membership and parking renewals

Membership renewal - for Dartington+ More members, the membership renewal option appears when there is less than one month remaining.

Parking renewal - for Dartington+ More members with parking, the parking permit renewal option appears when there are less than 5 days remaining.

I have another question. Who can I contact?

Please email **membership@dartington.org** and we will be happy to help.