

Dartington+ and Dartington+ More

Existing Member FAQ

A new way to be a member of Dartington

Our membership scheme has changed. The previous membership scheme has now closed; on 1 September 2026 we launched our new digital membership.

We want to make the change as straightforward as possible for existing members.

1. What is changing?

We are replacing our previous membership scheme with two simpler membership options:

Dartington+ – free membership with membership Perks and access to a range of optional Extras.

Dartington+ More – £30 per year, with additional Perks and access to a range of optional Extras.

The new membership is based on **one person, one membership** and is hosted through **Oh My World**.

2. What is Oh My World?

Oh My World is the app that hosts Dartington membership.

You use the **Oh My World app** to access your digital membership and membership Perks.

3. Has my existing membership ended?

No.

The **old membership scheme has ended to new sales and renewals**, but if you are an existing member, your current membership continues until its existing expiry date.

You do not need to do anything immediately to keep using your existing membership.

4. Can I join the new membership now?

Yes.

The new membership scheme is now live. You can enrol through the Oh My World app.

5. What do I need to do to move to the new membership?

When you are ready to enrol, download the Oh My World app from your app store via your mobile phone and use the **same email address that you currently use for your Dartington membership**.

This is important as it allows us to connect your new membership with your existing member record.

Please note that the first time you access the app **you need to register** even if you are an existing member before you are able to pay for membership and/or parking.

You will be able to choose between Dartington+ and Dartington+ More and will be shown the relevant Perks, price and payment arrangements before confirming your choice. You can view the perks here: [Membership](#)

Any Extras, including parking, must be actively selected and purchased. Nothing paid for will be added automatically.

Please note that there is currently no renewal function within the app so the payment option is only visible after your current membership has expired.

6. When will I be able to use my new digital membership?

Your new membership is accessed through **Oh My World**.

Once you have completed your enrolment, your new membership will be available through the app.

7. What happens to my existing membership while I wait?

Your existing membership continues according to its current expiry date.

You can continue to use your existing membership and its current entitlements until then.

Moving to the new membership does not mean you lose any prepaid value or pay twice for the same period of membership.

8. What happens if my existing membership expires before I move to the new scheme?

Please complete your new membership enrolment as soon as possible.

If you are unsure what applies to your particular membership, please contact us and we will help – email: membership@dartington.org

9. What happens if my existing membership expires after 1 September?

Your existing membership will continue until its original expiry date.

You will then make your decision about renewing into Dartington+ or Dartington+ More.

You will not lose prepaid value or pay twice as a result of the change.

10. What if I don't have a smartphone?

You can still purchase **Dartington+ More and eligible Extras, including parking**, in person or via a web link. Please email membership@dartington.org for further information.

You will need a valid email address.

You will, however, need to access Oh My World to use your digital membership and access your membership Perks.

11. What is Dartington+?

Dartington+ is our **free digital membership**.

It provides membership Perks, access to the core membership experience, and access to a range of optional Extras.

12. What is Dartington+ More?

Dartington+ More costs **£30 per year**.

It provides additional membership Perks and access to a broader range of optional Extras.

13. What are Perks?

Perks are the benefits included with your membership.

Both Dartington+ and Dartington+ More have Perks.

14. What are Offers?

Offers are timely, personal opportunities available to members.

Unlike Perks, which form part of your membership, Offers can change regularly and may be linked to particular events, activities, seasons or other opportunities.

Offers will give you new reasons to explore and enjoy Dartington throughout the year.

15. What are Extras?

Extras are optional, separately priced purchases.

They are not included in the membership price.

Parking is an example of an Extra.

16. How much is an annual parking permit?

An annual parking permit is an Extra available to Dartington+ More members.

It costs **£60 per car per year**, with up to **two cars registered at the same address**.

Parking must be actively selected and purchased. It will not be added automatically.

If you need help purchasing a parking permit, please see the **Parking Purchase Guide** on the web page here: [Membership](#)

17. What if I already have a parking permit?

Your existing parking permit remains valid until its expiry date.

18. Why has the parking price changed?

The new membership scheme is structured differently from the previous scheme.

Parking is now a separately purchased Extra rather than being incorporated into the previous range of membership arrangements.

Dartington+ More members can purchase parking for up to two cars registered at the same address, at £60 per car per year.

We recognise that this is a significant change for some existing members.

19. What if I need help with the new digital membership?

An assisted route will be available for anyone who needs help completing the process.

Please email membership@dartington.org.

20. What happens to my existing membership information?

Where possible, your existing information will be used to make the move to the new membership as straightforward as possible.

Please make sure you use the **same email address as your existing Dartington membership** when completing your new enrolment.

Existing marketing permissions will remain unchanged.

21. What happens if there are changes or I have a question that isn't covered here?

As we introduce the new membership, we will continue to update our information and guidance as necessary.

If you have a question that isn't answered here, please contact us – email membership@dartington.org

22. What is the most important thing I need to know?

Your existing membership continues until it expires.

The old membership scheme has closed, but you can now move to the new membership.

Use your existing email address when enrolling.

There is currently no renewal function within the app – you need to purchase the new membership after your current one has expired.

The first time you access the app **you need to register** even if you are an existing member before you are able to pay for membership and/or parking.

Your new digital membership is accessed through the **Oh My World** app.

If you need help, please email membership@dartington.org